

OAO Refund Policy

Since the OAO will incur certain expenses prior to the event, it is necessary to impose the following cancellation policy:

- 14 business days before the event, or earlier: refund 100%, less \$50.00 + tax processing cost
- less than 14 business days before the event: no refund

There are no refunds possible less than 14 days before the event. All cancellations must be received in writing – by e-mail or hardcopy mail.

Refunds will be provided by cheque or by applying a refund to the credit card used in registering. There will be no refunds granted for registrants who do not meet the conditions outlined above.

To contact us for more information or for cancellations, please send an email to <u>membership@osteopathyontario.org</u>.